



Service and Support

Field and installation services

Reduce operating costs and enhance equipment condition

Dürr Universal offers complete field and installation services for your gas turbines, diesel engines or related power generation equipment, regardless of the size or complexity of the job. Services are performed by OSHA safety-trained technicians, and Dürr Universal is ISO 9001 certified. We also deploy field-based certified welding inspector technicians to meet specific, fast-turn projects.

Performing regular maintenance, updates during scheduled outages, and unexpected equipment replacements are simply the nature of the power generation and oil & gas industries. The difference in minimizing the disruptive nature of these activities and putting operating budgets and revenue at risk can be in how well you conduct field service. Because of this, a strong field service partner who understands the industry and can easily work within scheduled outages is your best approach for optimizing existing equipment.

Likewise, when unexpected equipment-related issues arise, having a team on-call who knows the equipment and can restore operations with minimal downtime can make all the difference. This same team should also know how to spot problems before they become critical, which is vital to minimizing potential long-term issues.

In addition, a strong field service partner that has the broad capability to handle all or most of your field service needs, and knows your specific environment, can improve the efficiency of service work and minimize downtime.

AFTER SERVING COMPANIES JUST LIKE YOURS FOR OVER 60 YEARS, DÜRR UNIVERSAL KNOWS YOUR BUSINESS

Field service from Dürr Universal integrates with your maintenance team to proactively maintain, upgrade, and enhance the condition of your equipment. Without field service and regular monitoring, plants can go off-line and experience unscheduled downtime because of issues that could have been addressed and fixed. Because of our industry knowledge and the experience of the field service team, we know how to identify a potential issue before it turns critical and how to minimize the disruptive nature of unscheduled downtime.

Our technicians are employed by Dürr Universal and have been in the field for decades. They not only understand our products, they know the equipment of other manufacturers.

Additionally, our technicians undergo some of the most rigorous certification and recertification courses in the industry to stay up to date with technology and standards. Some of the training and certifications our field service team members receive include:

- OSHA 10
- OSHA 30
- Emergency response
- Safety rescue
- DOT certification
- On-site fire/hole watch

